INFORMATION ON OUR RANGE OF SERVICES

GENERAL WASTE

Yes that’s right - everyone in Cologne needs a grey bin. You can dispose of waste in it that does not contain hazardous waste and which is not made from recyclable material. Lots of biodegradable material such as paper and bio-waste still ends up in the general waste pile. Even energy-efficient lightbulbs are thrown into the grey bin by mistake. If you sort consistently, you are helping the environment; you could also eventually manage with a smaller container and save on fees.

WASTE DISPOSAL USING THE GENERAL WASTE BIN (THE GREY BIN)

We have different container sizes available

These grey bin container sizes are available for you to choose from: 60L, 80L, 120L, 180L, 240L, 500L, 660L, 770L and 1100L. For basements we have 70L and 1100L bins available. If you live alone in a property, you can apply for a 30L bin. In this case you will receive a 60L bin, of which you are only allowed to fill up half.

So that you can choose the most suitable container for your general waste, and to ensure that the fees we charge are fair for everyone, there is a minimum litre scale in Cologne. According to the scale, the required minimum container volume per person and per week is shown below:

- **35L:** Provided you don’t separate any other waste
- **30L:** If you also use the bio-waste bin
- **20L:** When using the blue bin and/or the recycling bin

If you are a home owner or an administrator put in place by the owner, you can write to us to order your general waste bin (grey bin). If you are a tenant, ask your landlord to do this on your behalf.

OTHER WAYS TO DISPOSE OF WASTE

In case you produce more waste

For any additional waste, there are also our 90L AWB general waste bags that you can buy for €4.90 a bag from the AWB head office and depots, as well as in many shops. Retail outlets can be found by visiting www.awbkoeln/restmuellsack. If you put your general waste bag next to the bin on collection day, we will be more than happy to take it with us.

As a homeowner, you can write to us to apply for a one-time or regular additional collection service. All information on pricing can found under www.awbkoeln/sonderleerung or ask our customer service team.

Write to us to order your general waste bin

- Maarweg 271, 50825 Cologne
- www.awbkoeln.de/behaelterservice
- auftrag@awbkoeln.de
- 0221 / 9 222227
COLLECTION

Here’s how you dispose of waste correctly

You can fill up the **general waste bin** (grey bin) with any waste that you are unable to get rid of in the recycling collections or in any of the other collection systems, or waste that you can’t put in the hazardous waste collection.

---

**All of these can go in the general waste bin**

- Ash (cooled), cat litter, refuse, glass and porcelain plates, lightbulbs, chewing gum, medicines, vacuum cleaner bags, leftover wallpaper, nappies, cigarette butts, wire, flower pots

---

**All of these can’t go in the general waste bin**

- Hot ash, fluid waste, hazardous waste, batteries, old electric appliances, energy-efficient lightbulbs, building waste, old clothes, bio-waste, paper, sales packaging

---

**Batteries and energy-efficient lightbulbs**

Due to the fact that their contents can pollute the environment, **energy-efficient lightbulbs**, **fluorescent tubes**, as well as **non-rechargeable, rechargeable and button-cell batteries** must be disposed of separately.

You can dispose of batteries and energy-efficient lightbulbs in **district offices** and in many **depots**. **Warning:** No energy-efficient lightbulbs in the city-centre office.

---

Please note: we are unable to collect any waste which is next to the container.

---

EMPTYING

When are the bins emptied?

Normally the bins are emptied on a weekly basis, but can also be done more frequently on request. A label on your container will tell you when we will come to empty it. You will be informed of any changes, for example due to bank holidays, on the waste and recycling calendar, on our homepage, via our app and in the local press.